



**Magiczny  
Kraków**

## **1. edition of the Balance of Competences**

2017-10-26

**In 2012, the first edition of the balance of competences was conducted for BPO/SSC and ITO/IT in Krakow.**

Feel free to apprise yourself of the full report:

**BALANCE OF COMPETENCES IN BPO AND ITO IN KRAKÓW - Final Report**